# DIGITAL BANKING ENROLLMENT GUIDE
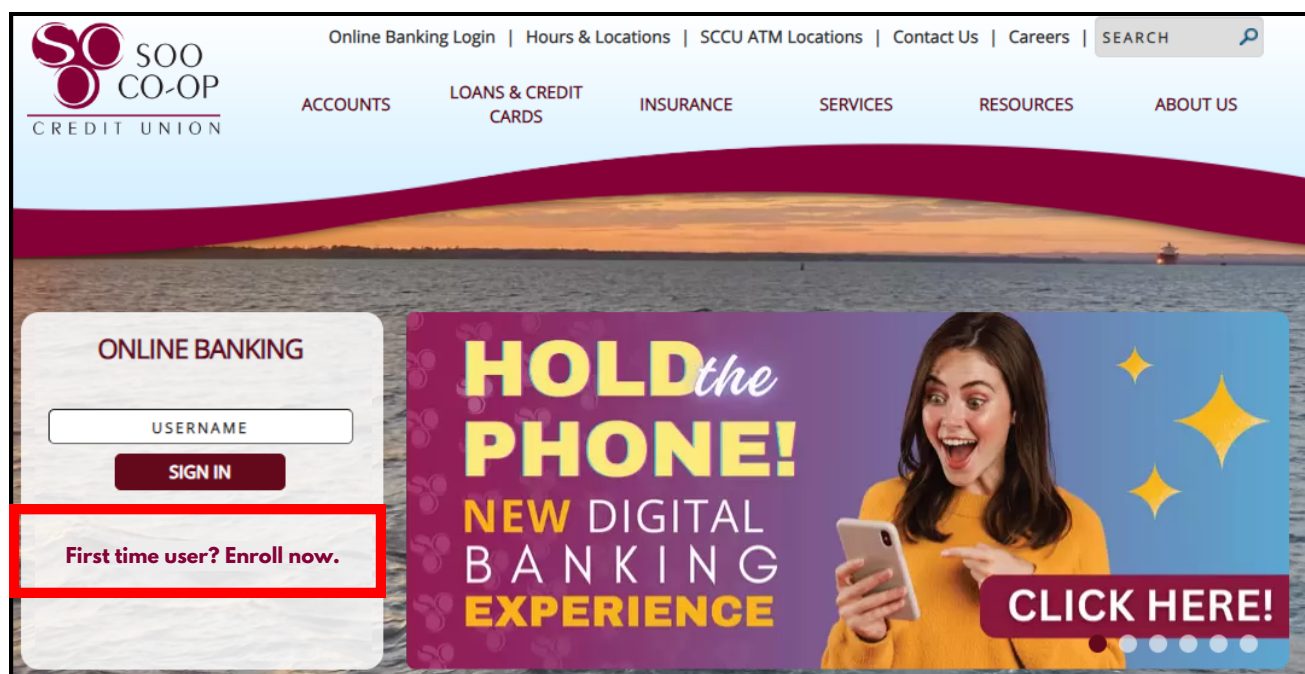
SOO CO-OP
CREDIT UNION

# DIGITAL BANKING ENROLLMENT GUIDE

New to Online Banking?

To begin, visit www.soocoop.com and navigate to the Online Banking window.

Select "Enroll Now."

Or visit www.my.soocoop.com/enroll



Click here for Mobile Banking instructions.

# DIGITAL BANKING ENROLLMENT GUIDE

Fill in the *primary* member's social security number, member number (account number), email address, and phone number.

## New user enrollment

Social Security number

•••••••••

*EIN and ITIN are also accepted*

Member Number

•••••••

Email

noreply@soocoop.com

Phone

(906) 632-5300

**Next**

Back to Top 3

# DIGITAL BANKING ENROLLMENT GUIDE

Our upgraded security settings will now require 2-step verification.

Each time you sign in to your account on an unrecognized device, we require your password and a verification code.

This update will add an extra layer of protection to your account, ensuring you have complete control over who can access your information.

## Protect your account with 2-step verification

Each time you sign into your account on an unrecognized device, we require your password and a verification code. Never share your code with anyone.

🔒 **Add an extra layer of security**
Enter your password and a unique verification code.

🕵 **Keep the bad people out**
Even if someone else gets your password, it won't be enough to sign into your account.

**Get started**

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# DIGITAL BANKING ENROLLMENT GUIDE

Enter the phone number you wish to use for 2-step verification.

This phone number will need to receive a verification code each time you log in to an unrecognized device.

Message and data rates may apply.

## Let's set up your phone

Provide a phone number that we have on file. On sign in, this number will be used to contact you with a unique verification code to confirm it's you. Message and data rates may apply.

Country
+1

Phone

US/Canada

Next

Back to Top 5

# DIGITAL BANKING ENROLLMENT GUIDE

Next you will choose how you wish to receive your verification code by phone number. Keep in mind that landlines cannot receive text messages.

- Text message/SMS

or

- Phone call

Your code will be valid for 5 minutes.

## How do you want to get your codes?

We will send a one-time code to the phone number you provided. It will be valid for 5 minutes.

○ Text message/SMS (2FA program)
Message and data rates may apply.
Reply HELP for help and STOP to opt out.
SMS terms     Privacy policy

○ Phone call
(906)

**Send code**

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# DIGITAL BANKING ENROLLMENT GUIDE

Enter in the verification code received by call or text.

If your code has expired or you've missed your call, click the "Resend Code" option below the verify button.

If you are on a trusted device, you may select the "Don't ask for codes again while using this browser" box.

Codes will still be required for other browsers on the device, as well as when logging in to unrecognized devices.

## Confirm phone number

We will be sending you a text message shortly at ••••••⬜⬜⬜⬜ with your verification code. This code will expire after 5 minutes.

Verification code

| |

**Verify**

Resend Code

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# DIGITAL BANKING ENROLLMENT GUIDE

You will receive a confirmation message when your verification is set up successfully.

## You're all set!

From now on, when prompted for a verification code upon sign in you can receive that code from a text message to this phone number.

**Done**

# DIGITAL BANKING ENROLLMENT GUIDE

Review and Accept the the Digital Banking Terms of Use if you wish to continue.

## End User License agreement (EULA)

JH DIGITAL BANKING TERMS OF USE

The primary provider for the online and/or mobile banking service you are using (the "Service") is Jack Henry & Associates, Inc. (the "JH", "we" or "us"). By enrolling in our Service, you agree to these terms of use (the "Agreement"). Please read this Agreement carefully before using the Service. The Service includes the Software and the App as defined below. This Agreement applies to both the consumer version of the Service and App ("Banno") and the business version of the Service and App ("Banno Business").

By enrolling in, accessing or using the Service, you agree to be bound by this Agreement and all of its terms without change. This Agreement is between JH and you, the user. If you are using Banno Business on behalf of a company or other organization, such company or organization will also be considered a party to this Agreement and you represent and warrant that you have the authority to bind such company or organization to this Agreement. THIS AGREEMENT CONTAINS A BINDING ARBITRATION PROVISION THAT REQUIRES THE PARTIES TO ARBITRATE THEIR DISPUTES AND LIMITS YOUR CLASS ACTION RIGHTS AND THE MANNER IN WHICH YOU CAN SEEK RELIEF FROM JH.

(i) General. JH is not the provider of any of the financial services available to you through the Service and JH is not responsible for any of the materials, information, products or services made available to you through the Service. You acknowledge and agree that JH is the owner of all right, title and interest in the online and/or mobile technology solution made available to you in the

**Accept**

# DIGITAL BANKING ENROLLMENT GUIDE

Create your username and password for both Online and Mobile Banking.



## Create credentials

**Username**

Example24

Show rules

**Password**

••••••••••

Show rules

**Confirm password**

••••••••••

**Next**

# DIGITAL BANKING ENROLLMENT GUIDE

You're all set! Welcome to your home screen!

# DIGITAL BANKING ENROLLMENT GUIDE

New to Mobile Banking?

To begin, download the upgraded SCCU mobile app from your app store.

Open the app and select "First time user? Enroll now."

**Soo Co-op
Mobile Banking**
Soo Co-op Credit Union

OPEN

9:49

Cancel

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Username

Password                    Show

Forgot?

Sign in

First time user? Enroll now.

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# DIGITAL BANKING ENROLLMENT GUIDE

Fill in the *primary* member's social security number, member number (account number), email address, and phone number.

9:50

Cancel



### Enroll

We need this info to verify your identity.

SSN

Show

*EIN and ITIN are also accepted*

Member Number

Show

Email

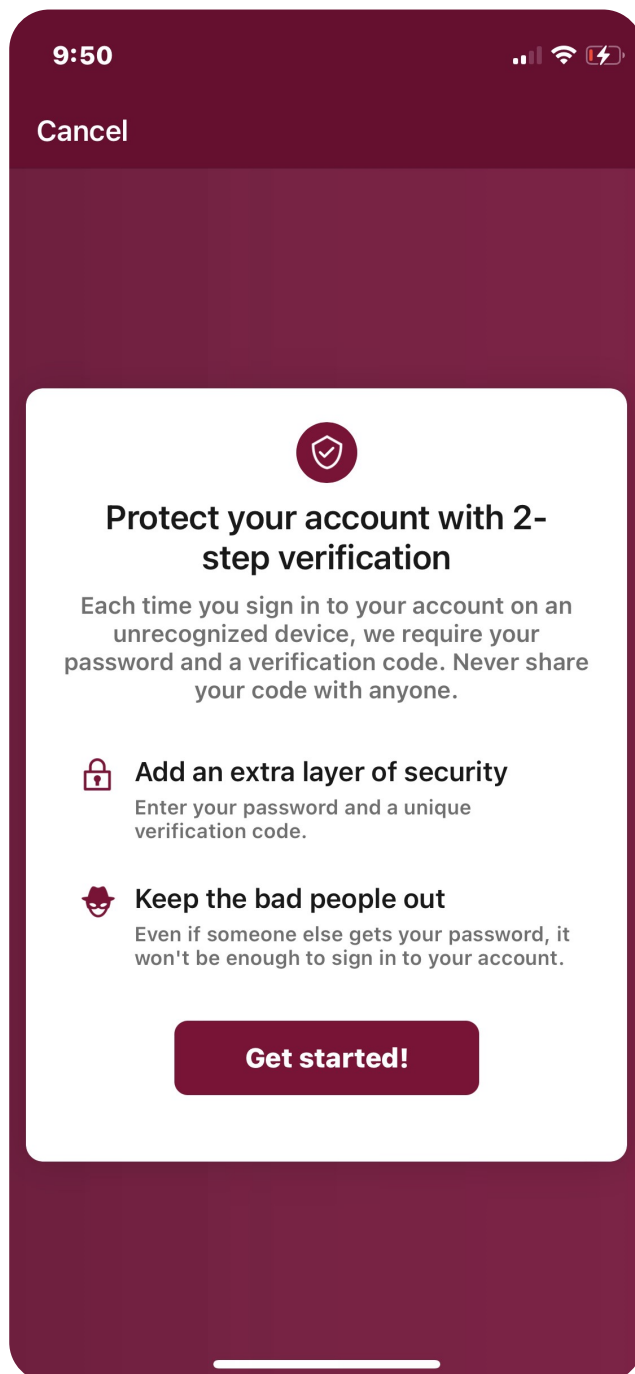noreply@soocoop.com

Phone

(906) 632-5300

**Next**

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This update will add an extra layer of protection to your account, ensuring you have complete control over who can access your information.

9:50

Cancel

## Protect your account with 2-step verification

Each time you sign in to your account on an unrecognized device, we require your password and a verification code. Never share your code with anyone.

🔒 **Add an extra layer of security**
Enter your password and a unique verification code.

🕵 **Keep the bad people out**
Even if someone else gets your password, it won't be enough to sign in to your account.

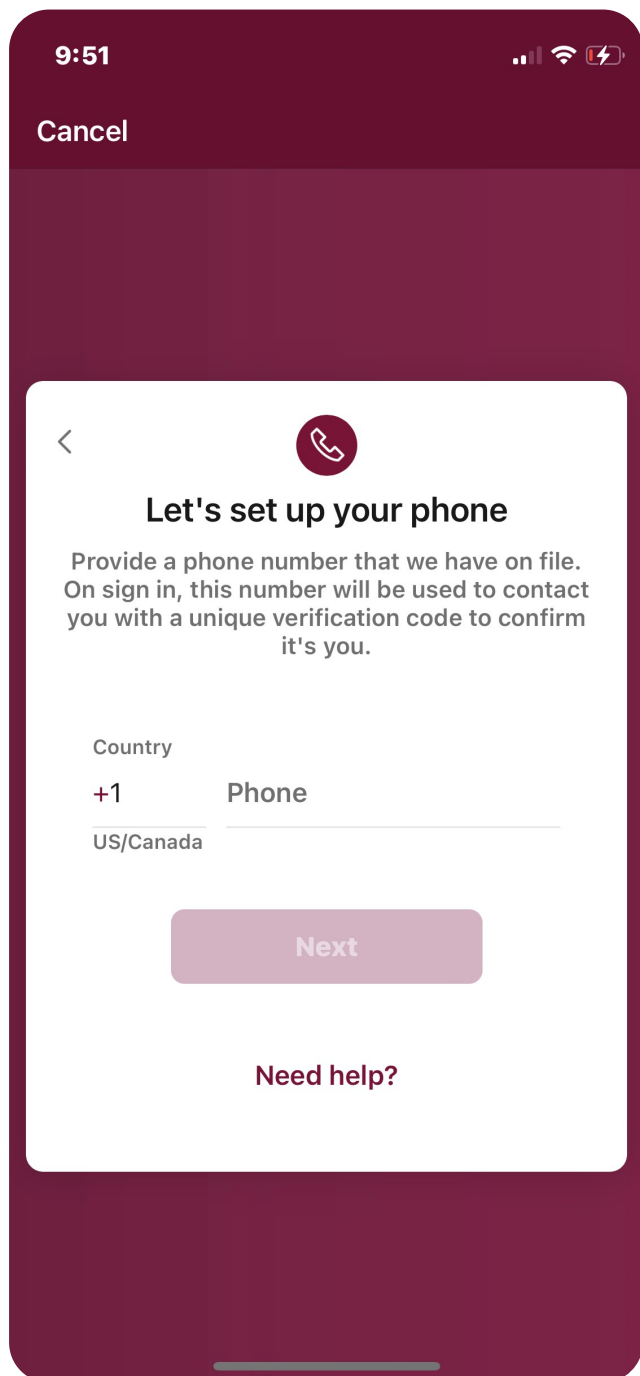**Get started!**

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# DIGITAL BANKING ENROLLMENT GUIDE

Enter the phone number you wish to use for 2-step verification.

This phone number will need to receive a verification code each time you log in to an unrecognized device.

Message and data rates may apply.

# DIGITAL BANKING ENROLLMENT GUIDE

Next you will choose how you wish to receive your verification code by phone number. Keep in mind that landlines cannot receive text messages.

- Text message/SMS

or

- Phone call

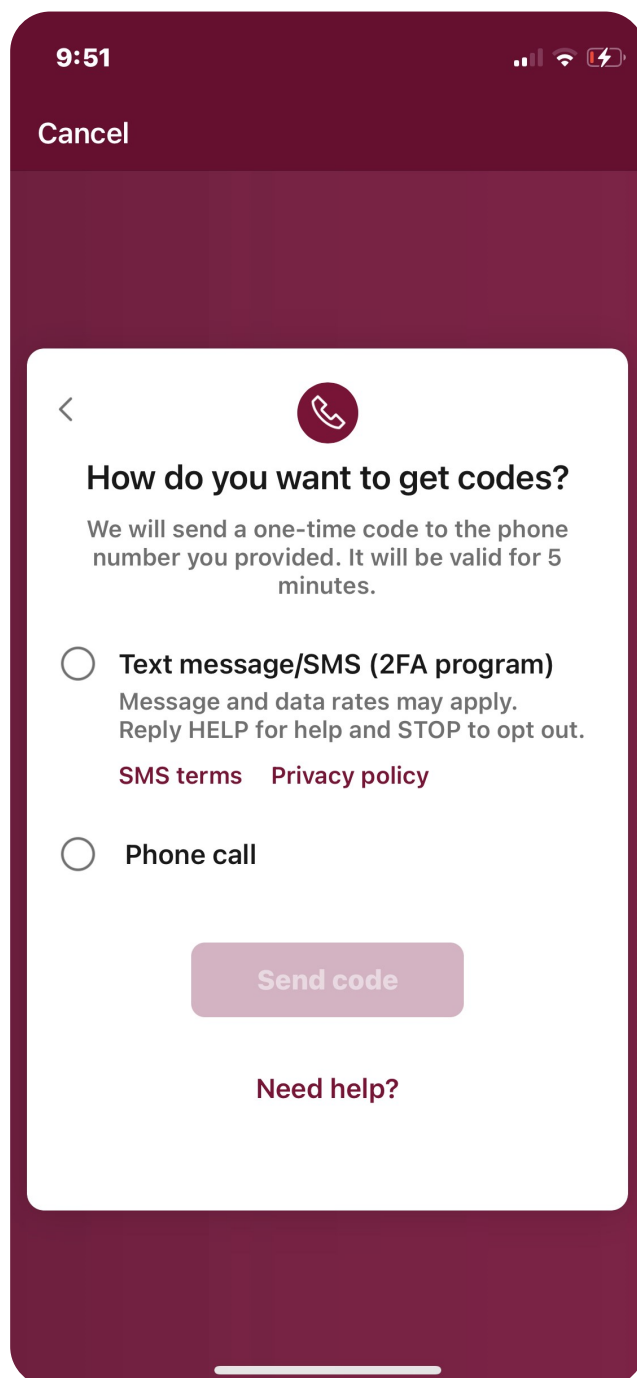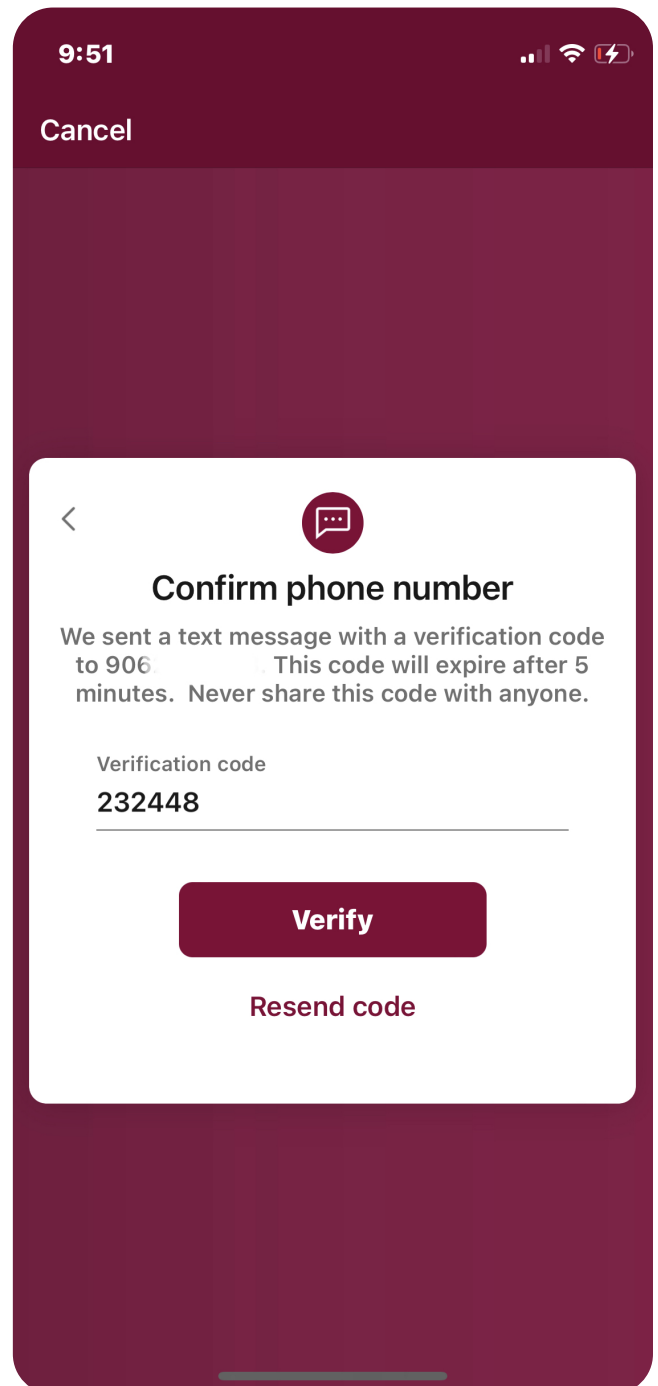Your code will be valid for 5 minutes.

# DIGITAL BANKING ENROLLMENT GUIDE

Next you will choose how you wish to receive your verification code by phone number. Keep in mind that landlines cannot receive text messages.

- Text message/SMS

or

- Phone call

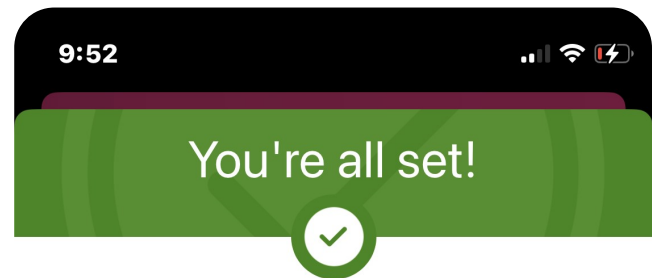Your code will be valid for 5 minutes.

# DIGITAL BANKING ENROLLMENT GUIDE

You will receive a confirmation message when your verification is set up successfully.
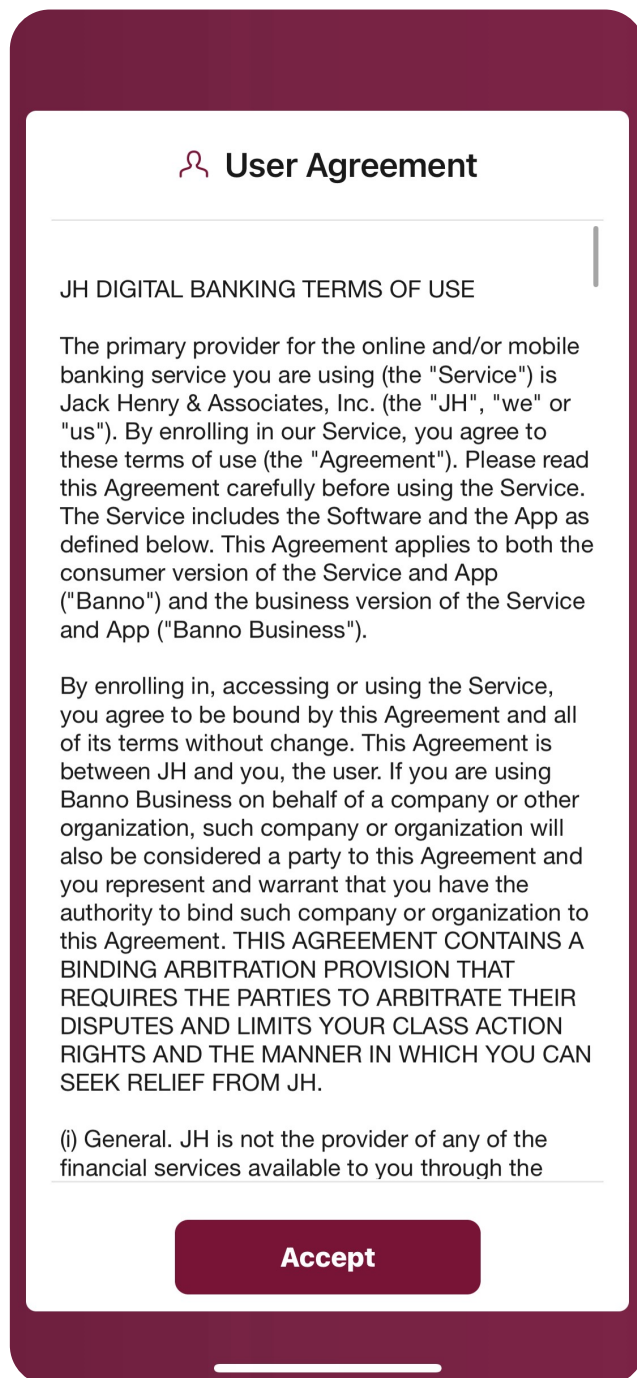


**You're all set!**

**Your 2-step verification was set up successfully**

From now on, when prompted for a verification code upon sign in you can receive that code from a (phone call or text message) to this phone number.

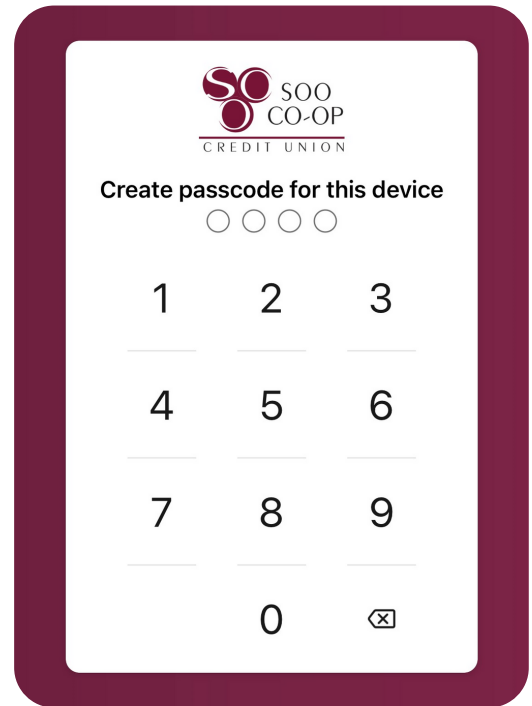**Done**

# DIGITAL BANKING ENROLLMENT GUIDE

Review and Accept the the Digital Banking Terms of Use if you wish to continue.

## 👤 User Agreement

JH DIGITAL BANKING TERMS OF USE

The primary provider for the online and/or mobile banking service you are using (the "Service") is Jack Henry & Associates, Inc. (the "JH", "we" or "us"). By enrolling in our Service, you agree to these terms of use (the "Agreement"). Please read this Agreement carefully before using the Service. The Service includes the Software and the App as defined below. This Agreement applies to both the consumer version of the Service and App ("Banno") and the business version of the Service and App ("Banno Business").

By enrolling in, accessing or using the Service, you agree to be bound by this Agreement and all of its terms without change. This Agreement is between JH and you, the user. If you are using Banno Business on behalf of a company or other organization, such company or organization will also be considered a party to this Agreement and you represent and warrant that you have the authority to bind such company or organization to this Agreement. THIS AGREEMENT CONTAINS A BINDING ARBITRATION PROVISION THAT REQUIRES THE PARTIES TO ARBITRATE THEIR DISPUTES AND LIMITS YOUR CLASS ACTION RIGHTS AND THE MANNER IN WHICH YOU CAN SEEK RELIEF FROM JH.

(i) General. JH is not the provider of any of the financial services available to you through the

**Accept**

# DIGITAL BANKING ENROLLMENT GUIDE

Create a passcode for your account on this device.

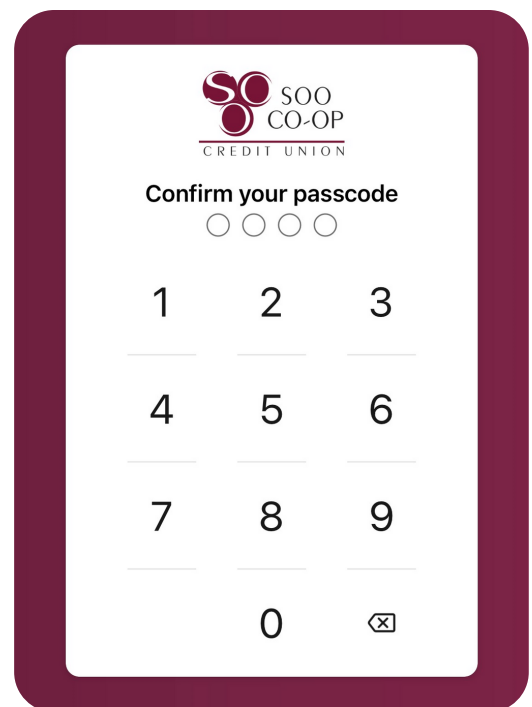Select your desired passcode and reenter to confirm the code.

**Create passcode for this device**

○ ○ ○ ○

| 1 | 2 | 3 |
|---|---|---|
| 4 | 5 | 6 |
| 7 | 8 | 9 |
|   | 0 | ⌫ |

**Confirm your passcode**

○ ○ ○ ○

| 1 | 2 | 3 |
|---|---|---|
| 4 | 5 | 6 |
| 7 | 8 | 9 |
|   | 0 | ⌫ |

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# DIGITAL BANKING ENROLLMENT GUIDE

Finally, choose whether you would like to enable Face ID.

# DIGITAL BANKING ENROLLMENT GUIDE

You're all set! Welcome to your home screen!